

Booking Terms & Conditions

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VILLA : MARBELLA South, Cadiz l20, Florida , Davenport 33837

Owner : See Van Etterbeeck and Jef Vertommen

Property manager : Annick

Booking

1)The payment of the deposit of the booking confirms acceptance of the terms and conditions set out and shall be binding on the persons listed on the booking intending to occupy the premises .

(or any subsequent amendments to this list).

2) No all male parties or parties of guests who are under the age of 21 will be accepted. No more than 10 persons are allowed in the villa. No drinking parties will be allowed

3) No pets allowed.

4) For the comfort of guests, there is a non-smoking policy in place in all of our places, however, smoking is permitted on the patio area. Please use ashtrays, as provided.

5) To ensure comfort, security and peace of mind, the villa is registered with the State authorities and in full compliance with all relevant legislation.

Rental Period

1) All Stays have to pay cleaning a cleaning fee of 145 \$

2) The home is available from 4pm, local time, on the day of arrival.

3) Departure must be by 10am on the morning of departure. The Guests may arrange to arrive earlier or stay later if the home is available. A nominal charge will be levied for this service and must be booked with us in advance.

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Payment

- 1) A non-refundable deposit of 30% of the rentingprice is required within 7 days of your initial reservation, receipt of this deposit you will be sent a confirmation of the booking by e-mail
- 2) Payment of the balance (70 % of the rentingprice) is due no later than 6 weeks prior to your arrival date. Upon receipt a confirmation will be sent out.
- 3) Please note that pay-pal payments will cost extra 3 % at the booking price
- 4) Failure to make the final payment by the due date (6 weeks prior to arrival) may result in the loss of the booking and deposit.
- 5) We recommend that all guests ensure they have appropriate holiday, medical, injury and cancellation insurance cover prior to travel.
- 6) Renting a BBQ or baby material must be paid in advance on the owner

Security Deposit

- 1) The client is solely responsible for any theft, damage or breakages that may be caused to the property or it's inventory during your stay.
- 2) You are required to pay a **refundable security/breakage deposit** of 350 €. or 350 \$, when making your final invoice payment. The deposit, will be refunded by the same manner it was paid after a satisfactory inspection of the home, after your departure. This may be up to 30 days after your departure. (Normally it's the same week)
You will receive full details of the home, and codes within 2 weeks of your departure date.

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- 3) The home is checked prior to your arrival and after your departure and any faults are reported to the management.
- 4) We reserve the right to retain the security deposit either in part or in full to cover damage, theft, breakages This may also include additional cleaning costs for spills, stains, etc.
Receipts for repairs/replacements will be provided in the unlikely event that such retention of the security deposit is required.
- 5) We reserve the right to pursue a guest for recompense for any and all damages caused which may exceed the value of the security deposit and will require payment within 14 days of being served notice of this.
- 6) Florida has a sub-tropical climate and care must be taken with food that is left uncovered. Uncovered food can attract insects very quickly. Any added costs for pest control services incurred for lack of care may be passed to you.

Cancellation by Guests

- 1) In the event of your party needing to cancel, the following conditions will apply:
 - 8 weeks prior to departure , 20% of the total charge
 - 5 weeks prior to departure , 50% of the total charge
 - less than 5 weeks, will result in us retaining 100% of the booking fee(not including the security deposit)

Cancellation by the Home Owner or our Property Management Company in Orlando

- 2) In the unlikely event that personal circumstances necessitate cancellation of the booking we will refund any monies paid by the party (without interest, compensation or consequential loss of any kind). However, we will seek to relocate your booking to a home of a similar or superior standard.

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3) Force Majeure: We, the owners and their agents accept no responsibility or liability for any loss or damage or alterations to the terms of this booking caused by events beyond their control.

Including, but not restricted to, war, civil commotion, flight delays or cancellations, technical difficulties with transportation, alteration or cancellation of schedules by carriers, adverse weather conditions, fire, flood, industrial dispute or any other event beyond their control.

Safety & Security

1) Due to state fire regulations, under no circumstances may more than the maximum number of persons identified on the booking form occupy the home.

All swimming pools are used entirely at the guest at own risk.
No diving is allowed and children must be supervised at all times.

2) Glass is not permitted in the pool area at any time. .

3) The guest is responsible for locking the doors to the extent of locks available at the property before leaving at any time during their stay.

4) When the wire of the patio umbrella (lights) is broken during the stay of the guest, he is responsible, and has to pay 70 \$ to buy a new one !!

Complaints

1) If there is a problem arising during your stay in our villa, you should contact us immediately and we will seek to resolve the matter within a reasonable period of time.

If the problem has not been reported to us, the management company, within 14 days of the problem arising, we cannot accept any responsibility.

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Disclaimer

1) LIABILITY , The property is privately owned and neither we
–the owners or–,the management company accept any
responsibility whatsoever for personal injury, accidents, loss or
damage to persons or personal effects, however caused.

2) We,– the owners and their agents reserve the right of entry at
any time. This includes such workers as maintenance crew,
gardeners, etc.

3) INFORMATION PACK , whilst all information supplied is
deemed to be correct, and to the best of our knowledge, it is
understood that the information supplied is for guidance

We wish you a nice stay
See and Jef
Annick